lionstone
HEALTHCARE

Lionstone Quarterly

Edition 2



lionstone
HEALTHCARE

"The beauty of caring for seniors is realizing that they are heroes in their own right."

– Karen Clark

building together:
SMARTER.
long-term. care.



4 | Community Voices

8 | SMARTER Champions

14 | Therapy Success Spotlight

16 | Past & Upcoming Events

20 | Other News & Updates

ANNOUNCEMENT

Our new employee uniform program is now rolling out company-wide!

Featured Facilities

- arlington pointe CARE CENTER
- east park CARE COMMUNITY
- greenville CARE CENTER
- loveland CARE CENTER
- paulding CARE COMMUNITY
- shaker gardens CARE COMMUNITY
- st. henry CARE COMMUNITY



Community Voices

Every resident has a story worth sharing.







James | Loveland

James H. was born in 1955 in Campbell County, Kentucky. When James was just 7 years old, his family moved to Loveland, Ohio, where he would eventually make his home. James grew up in a big family with four sisters and two brothers. The family lineup was an older brother, two older sisters, James, a younger brother, and two younger sisters. With that many siblings, James learned early how to hold his own!

Growing up, James was no stranger to hard work. He worked on the family farm, where he helped with hay wagons and milking cows. But James will also be the first to tell you that he wasn't always the easiest kid to keep out of trouble.

High school was, shall we say, an adventure. James admits he was a bit of a troublemaker and somehow managed to barely make it to graduation.

On one occasion, he took off from the police on his dirt bike—and actually got away! He also remembers getting kicked out of the library and having a habit of walking into the school through the front door and somehow finding his way out the back.

Then came James' last day of school. James decided to take the principal's car into the gym and park it behind the bandstand. He even left a sign that read: "I promise I will not do anything again." As James tells the story, he isn't quite sure how it happened, but somehow he still ended up with a diploma!

James has one daughter and two grandchildren, who are an important part of his family. In 2018, James became a resident of Loveland Health Care Center. Choosing Loveland Health Care had a special meaning for him because his mother had been a resident there before she passed away.

James loves cars, Cincinnati sports, and staying involved. He especially enjoys participating in activities and spending time with fellow residents.



James has also taken on an important role in the Loveland Health Care community. He serves as the President of Resident Council, where he has the opportunity to represent his fellow residents and help make their voices heard.

From working on the farm to outrunning the police on a dirt bike, from barely making it through high school to becoming Resident Council President, James has certainly lived a life filled with stories.

And if you ask James how he managed to get that diploma after everything he did in high school, he will probably just smile and say: "Somehow, I got a diploma!"

Edward | Greenville

Edward J. came to live with us at Greenville Care Center on 6/27/2025. The most important person in Ed's life is his savior Jesus Christ.

When he was two and a half years old, he was outside playing when a swarm of bees stung him and he was sent to Dayton Hospital.

By the time he arrived at the hospital, Ed could only move his eyelids. His parents received the grave news that he would not make it to the morning. They put him in an iron lung, which was innovative technology at that time, and he did make it to the next day. The doctors kept saying he would not make it until next week, but he was still there.

The swarm of bees was infected with two different strains of polio. He stayed in the iron lung for four months, until he was strong enough to breathe on his own. He lived in the hospital for a year and got therapy and stronger.

His parents were told he would never walk and would have brain damage. Ed started kindergarten and on the first day, the teachers told his parents to take him home and to not bring him back because he was too bright for kindergarten. He returned the next day to start first grade.

He ended up quitting school in tenth grade because he needed an additional surgery to slow down his right side of his body because it had grown four inches more than his left side. He also needed surgery to help straighten out his spine.

Ed once again proved the doctors wrong and learned to walk and bowl. His top average in bowling was 174. He shot a 297 game and had eleven strikes in a row. He got a plaque for shooting the highest game of the year. He had to give up bowling unfortunately due to the pain in his back.

He then joined the Ohio State Shuffleboard Association. He went on to compete nationally. Only three people from Greenville have ever won this honor.

He also worked at a restaurant as a cashier on night shift three nights a week until the restaurant sold. He then worked at a motel across from the fairground for about a year, until the motel sold to a company in Dayton. Ed then got a job and worked for Parks and Recreation from 1989 until 2007. He ran the shuffleboard program. He said he had only seen shuffleboard on the television show "The Love Boat."



Ed likes to fish and was able to travel to Michigan, Tennessee, and Florida to fish. He was able to travel and visit thirteen cities to play in the state Shuffleboard tournaments. He also got to visit Las Vegas with his family after his dad retired from working for the same company for fifty years.



He attributes many of his life's achievements to Jesus Christ's love for him. Ed has even led services at our building when we have had severe weather, and no one was able to come in and preach.

This year has been incredibly challenging for him due to three different hospital stays but was able to avoid one needed surgery due to blood clots dissolving on their own.

Ed loves to play every card game known and spoke fondly of his favorite uncle that taught him to play. When Ed was younger, he loved to read mysteries and try to solve them himself. He loves old comedies like Abbot & Costello.

He does not like to watch medical shows due to all his time spent in hospitals. He dated his high school sweetheart after she returned from college but felt it was unfair to marry her due to not being able to provide her with the life he wanted her to have. They broke up when they were 35 and she went on to marry a nice man from Dayton.

What to say – and what **not** to say – to **someone with dementia.**

Communication can become more challenging as Alzheimer's progresses, but the way we respond can make a meaningful difference. The goal is to help the person feel heard, respected and supported.

Instead of saying...

"I already told you that."
Try: "Let me tell you again."

"You're wrong. That didn't happen."
Try: "I remember it a little differently. Tell me more about it."

"Do you remember who I am?"
Try: "Hi, it's [Name]. I'm so happy to see you!"

"What did you do today?"
Try: "I heard you had a nice visit today. Did you enjoy it?"

"Why can't you remember?"
Try: "It's okay. We can figure it out together."

"You already ate."
Try: "Would you like something to eat?"

REMEMBER:

Speak calmly. Give the person time to respond. Avoid arguing or correcting every detail and focus on the emotion behind the words.

Most importantly, remember that a person living with Alzheimer's is still the same person deserving of patience, dignity and connection.



SMARTER Champions

Recognizing our team members bring the SMARTER values to life every day through their actions, dedication, and commitment to those they serve.



Christy | Greenville

Christy Taylor, dietary aide at Greenville Care Center, has worked tirelessly to ensure dietary hours have been covered during difficult staffing periods. Christy has worked doubles and even dabbled in cooking to ensure our residents are getting their meals. Thank you Christy for your dedication to our residents and to your dietary team! We appreciate you!

Chrisse | Shaker Gardens

I want to take a moment to recognize your exceptional efforts of **Charisse Wilcox,** Activities Aide at Shaker Gardens in going above and beyond expectations to ensure that our residents are happy and engaged in activities which ranged from 1:1's to group activities. It's clear that her initiative, creativity, and dedication to serving our residents have been and continues to be a highlight for our residents.

Her hard work has not gone unnoticed, and it has been one of the drivers of our overall success. Charisse, thank you for going the extra mile and setting a standard of excellence for us all.





Amy | St. Henry

Amy Burden has been a STNA at St. Henry Care Community for the past 26 years. Amy is married with 3 kids, enjoys watching OSU football and bowling with her kids. Amy enjoys working at St Henry Care Community because he loves helping the residents and making them smile. When asked what keeps her here, she responded, "The people I work with". Amy is the perfect example of what it takes to be a SMARTER employee. **Simplify:** She focuses on what matters the most to the residents. **Meet:** She shows respect to our residents by allowing them to be themselves. **Autonomous:** She respects the residents choices about their lives and care and she supports the need for independence while providing guidance and safety to them. **Respect**: She respects their personal story and cultures and shows them dignity. **Thoughtful:** She approaches her care with compassion, foresight and intention. **Empower:** She empowers the residents to live life to the fullest and make choices about the daily care. **Relationship:** She develops personal relationships and instills trust, warmth and connection because she cares for them.

building together: SMARTER. long-term. care.

We live our values, ensuring they resonate equally for residents and employees.

	FOR EMPLOYEES	FOR RESIDENTS
Simplify	We reduce unnecessary complexity — giving you the clarity and tools to focus on what matters most.	We make care easy to understand and access — removing barriers to comfort and quality of life.
Meet	We meet you where you are in your career — supporting your growth, goals, and balance.	We meet you where you are — respecting your individuality, preferences, and pace.
Autonomous	We encourage ownership and decision-making, empowering you to use your judgment and take initiative in your work.	We respect your right to make choices about your life & care, supporting independence while providing guidance and safety.
Respect	We respect every role and voice — from caregivers to leaders — knowing each makes care possible.	We honor every person's dignity, culture, and personal story.
Thoughtful	We approach decisions with purpose — planning for sustainability and long-term success.	We approach your care with compassion, foresight, and intention.
Empower	We empower you to take initiative, learn, and lead — building confidence and capability.	We empower you to live fully and make choices about your life and care.
Relationships	We foster teamwork, mentorship, and appreciation — because relationships build culture.	We cultivate trust, warmth, and genuine connection — because care is personal.
Long-Term	We invest in your long-term success — helping you grow, develop, and find fulfillment in a lasting career.	We commit to your continued wellness — not just recovery today, but independence and vitality for years to come.
Care	A caring culture that prioritizes your wellbeing, balance, and ability to give your best each day.	Compassionate, individualized care that recognizes your whole self —body, mind, and spirit.

We envision a connected ecosystem where residents live with joy and security, and employees grow with pride & opportunity — both supported by thoughtful leadership, innovation, and genuine compassion.

Azia | Arlington Pointe



Azia is excited to be part of Arlington Point Care Center and the Lionstone group. While she may be naturally quiet when first meeting people, once she comes out of her shell, her funny, energetic, outgoing, and entertaining personality quickly shines through.

Azia brings 16 years of experience in human resources. She holds both an associate degree and a bachelor's degree in Human Resource Management and is currently pursuing her master's degree in the field.

Before beginning her career in human resources, Azia spent six years teaching English in locations around the world, including Belo Horizonte and São Paulo, Brazil; Chengdu, China; Hong Kong, Japan; and Fairbanks, Alaska. Her time in Alaska helped her realize that teaching was no longer the career path she wanted to pursue, but her passion for people remained.

That passion ultimately led her to human resources, where she enjoys building meaningful relationships, having open and honest conversations, meeting people where they are, and helping them grow both professionally and personally.

Outside of work, Azia loves all genres of music and enjoys attending Cincinnati Reds and Bengals games with her husband. She is also a devoted University of Michigan fan and is always ready to cheer on the Wolverines. Go Blue!

Family is an important part of Azia's life. She and her daughter participate in a Polynesian dance group, and Azia enjoys supporting her daughter as she works toward earning her black belt in martial arts and develops her skills in handling and training exotic birds. She also enjoys cheering on her son in marching drumline corps and flag football and encouraging his passion for flying drones.

Azia and her family are also serious roller-coaster enthusiasts. They visit amusement parks whenever they get the chance and are always ready to take on the newest, tallest, fastest, and biggest coaster they can find. So far, Stardust Racers at Universal Orlando is at the top of their list!



Leah | East Park

Since joining East Park, Leah Haught has made a substantial impact on our campus. She consistently goes above and beyond for the people we serve, our team, and the surrounding community. Her dedication, compassion, and commitment are evident in everything she does.

Leah understands that admissions and marketing are about more than introducing people to a building — they are about building trust, supporting families, strengthening community relationships, and sharing what makes East Park special. Whether she is welcoming a new resident, supporting a family, helping with a campus initiative, or representing East Park in the community, Leah approaches her work with genuine care and professionalism. We are proud to have Leah as part of the East Park team and grateful for the positive difference she continues to make.





Activities Department | East Park



Our Activities Department brings life, creativity, and meaningful engagement to our residents every day. Their work goes far beyond filling a calendar. They create opportunities for residents to connect with one another, stay active, explore interests, enjoy familiar traditions, and continue doing things that bring purpose and joy to their lives.

One example is our resident gardening activities. From planting seeds and caring for young plants to watching the garden grow and enjoying the first blooms, residents are able to take part in the entire process. Activities like gardening offer opportunities for conversation, movement, creativity, fresh air, and the simple satisfaction of seeing something grow through their care and attention.

The photos to the left capture just a small piece of what our Activities team creates at East Park. Their creativity and commitment help turn everyday activities into meaningful experiences and lasting memories for our residents.

Thank you to Leah and our Activities Department for helping make East Park a place where people feel welcomed, connected, and valued.



Roxann | Lionstone Therapy

As part of the Human Resources team at Lionstone Therapy, Roxann exemplifies our SMARTER values every day. Her positive attitude, genuine respect for her team, and dedication to a long-term care mindset reflect her commitment to both her colleagues and the people we serve. Roxann's approach to her work makes her a valued member of the Lionstone team!



Therapy Success Spotlight

Every therapy journey is worth celebrating. We want to recognize the hard work, determination, and progress of the residents and patients we serve.



Ron | St. Henry

When Ron came to St. Henry Care Community, he was receiving treatment for lymphoma and had experienced multiple recent hospitalizations related to hypotension and episodes of passing out. He was too weak to safely return home with his spouse at that time. Upon admission, Ron demonstrated difficulty fully grasping items with his right hand and required assistance with dressing and grooming tasks.

He also presented with poor balance and an impaired gait, which impacted his overall safety and independence. Throughout his stay, Ron was dedicated to his therapy program and consistently completed his home exercise program (HEP). With his hard work and participation in therapy, Ron made progress during his short, two-week stay and is now ready to return home with his wife. Congratulations, Ron, on your progress and hard work! We wish you all the best as you continue your recovery at home.

Guadalupe | Paulding

Guadalupe G. is 96 years old. While working with OT, Lupe made homemade tortillas from memory and feel. Lupe has dementia but the memory of making tortillas every day for her family was still there. She asked how many she needed to make and then she told the therapists to add more ingredients. Therapy and Lupe enjoyed warm tortillas.







Alan | Loveland

From Maximum Assistance to Safe at Home! When Alan started his rehab journey, simple movements like standing or transferring required maximum assistance, and walking independently seemed far out of reach. Alan's response? Work diligently every single day. Thanks to his incredible perseverance and the support of our skilled therapy team, Alan built back his functional mobility step by step. Today, he's walking with a walker and preparing to walk right back through his front door at home! Thank you for trusting Loveland Care Center with your recovery journey, Alan!

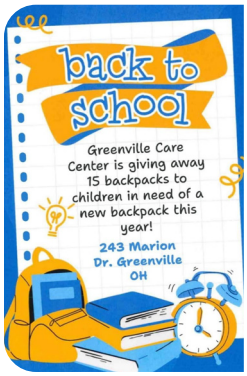


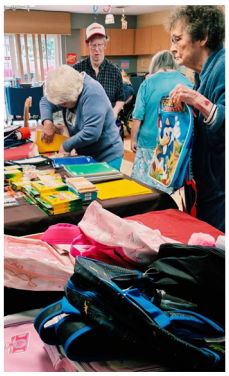
Past & Upcoming Events

Celebrating the moments that bring us together.

Backpacks & Lunches | Greenville

Greenville Care Center residents put together backpacks with school supplies for local kids. Our residents love to support the community! They enjoyed putting the school supplies into the backpacks and reminiscing about back to school time. Greenville Care Center also was busy in August preparing 600 lunches for seniors at the Darke County fair!





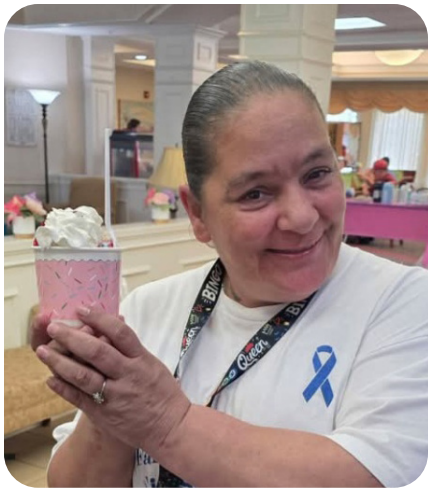




Ice Cream Social | Paulding



Ice Cream Social is part of a monthly Community Lunch and Bingo at Paulding Care Community. The Paulding football team goes to different facilities and other places donating their time and energy. Paulding Care Community has fed this wonderful group of teens every year. We give thanks to the Paulding High School for this wonderful program.







Luncheons, Bingo & More | Loveland

At Loveland Care Center, we believe being part of our community means more than providing excellent care — it means building relationships with the people and organizations that surround us!

Recently, we had the pleasure of hosting a luncheon for our local fire and police departments. It was a wonderful opportunity to show our appreciation for the dedication and service they provide to our community while getting to know them better. We are grateful for all they do to keep our residents, families, staff, and community safe!

Our community outreach has continued throughout the summer, including hosting BINGO and Monthly Birthday Parties at the Miami Township Civic Center. Loveland Care Center was proud to sponsor the Senior Expo at the Oasis Golf Course, providing us with another great opportunity to connect with other members in long term care.



We also hosted a luncheon at UC West Chester and have a luncheon scheduled w/ Bethesda North.

We look forward to strengthening these partnerships while finding new ways to connect with healthcare and community organizations in the area. As we look ahead to the fall and holiday season, there is plenty to be excited about! Our team is already beginning to plan Halloween activities and special events for both our residents and staff. We love creating opportunities for fun, fellowship, and plenty of smiles, and we can't wait to see what this year's holiday season brings!





Zoo | St. Henry

Assisted Living Week "Shining Through the Year's" Our residents enjoyed a petting zoo and Farmer's Market, Carnival Day enjoyed playing games and having carnival food, Retro Day wearing past decades of clothing.















Annual Carnival | Shaker Gardens





Other News & Updates

Highlights and stories from across our facilities and teams.

St. Henry | Employee of the Month

St. Henry's August Employee of the Month: Leah Bihn. She goes above and beyond for the staff and residents. She has worked for us for 4 years. She started as an STNA and while doing that went back to school and became an RN just a month ago. She and her husband are expecting their first child in February 2027. She loves going to church and cooking in her free time.



Paulding | Employee of the Month

Congratulations to Melissa Betts, 3rd shift Resident Aide on being June's Employee of the Month.



Paulding | Employee of the Month

Congratulations to Gabrielle Stripe, STNA on being May's Employee of the Month.





Greenville | Trick-or-Treat

Greenville Care Center residents are busy preparing for trick or treat at the building.

Barb's Joke Corner

Three guys walk into a bar.

The fourth one ducked.

What's the difference between jam and jelly?

You can't jelly a copier machine.

How many Storm Troopers does it take to screw in a light bulb?

None. They're on the dark side.



Barb Bowers | Director of Payroll

EMPLOYEE BENEFITS

We invest in you because great employees deserve great perks.

PTO & Holidays

- New Hires: Up to 50 hours per year.
- Part-Time Employees:
  Start with 20 hours per year.
- PTO increases every year with seniority.
- 7 company-paid holidays plus
  two holidays of your choice.

401(k) Retirement Plan

- Company match: 50% of employee contribution up to 6%.

Tuition Assistance

- Support for your education and career growth — Powered by Clasp.
- Only applies to clinical roles.

Cell Phone Benefit

- Free T-Mobile 5G smartphone
- Company pays bill.

Weekly Events

- Fun activities every week.
- Monthly themed calendars with prizes and surprises.

Complimentary Scrubs

- Company provides scrubs/uniforms

Learn & Earn

- Paycom Learning training modules with extra pay upon completion.

Employee of the Month

- Recognition for outstanding performance.

Daycare Discounts

- Helping support working families.

Mentorship Program

- Mentor others and earn extra money.

Daily Pay

- Early access to your earned wages before payday — Powered by TapCheck.

Care & Wellness Program

- Preventative health resources and employee wellness tools — Supported by HealthCues
- Opportunities to maximize eligible pre-tax benefit savings.
- NES — Provider that offers special discounts.

More than a job — it's a place to grow, feel valued, and stay.

alois alzheimer's CARE CENTER

florence park CARE CENTER

mccrea manor CARE CENTER

arlington pointe CARE CENTER

greenbriar CARE COMMUNITY

merriman CARE COMMUNITY

belle springs CARE CENTER

greenville CARE CENTER

north park CARE COMMUNITY

brookwood CARE COMMUNITY

hawthorn glen CARE COMMUNITY

ohio valley manor CARE COMMUNITY

colerain CARE CENTER

heatherdowns CARE CENTER

park vista CARE COMMUNITY

columbus alzheimer's CARE CENTER

jackson CARE CENTER

paulding CARE COMMUNITY

convalarium CARE CENTER

lima CARE COMMUNITY

piqua CARE CENTER

cottingham CARE COMMUNITY

loveland CARE CENTER

rosemount CARE CENTER

covenant village CARE CENTER

madeira CARE CENTER

shaker gardens CARE COMMUNITY

east park CARE COMMUNITY

mansfield CARE CENTER

st. henry CARE COMMUNITY

fairfield CARE COMMUNITY

32 OHIO FACILITIES

walnut creek CARE COMMUNITY

lionstone HEALTHCARE